

## web**POISONCONTROL** Facts

### About:

- **What it is:** web**POISONCONTROL**<sup>®</sup> is an innovative online triage tool that guides users faced with a poison emergency through a series of simple questions to determine the toxicity. It helps you decide what to do when substances are swallowed, splashed in the eye or on the skin, inhaled, or injected.
- **What it does:** After providing the name of the product, amount swallowed, age and weight, the user is given a specific recommendation. That recommendation could be: it's safe to stay home because toxicity is minimal; go immediately to the ER; or call Poison Control (1-800-222-1222) for further guidance. When it's safe to stay home, the user is also given information on specific symptoms that are likely to occur and are not of concern, and symptoms that should trigger a call to Poison Control or an ER visit, should they develop.
- **Where to get it:** web**POISONCONTROL** is an online web tool ([www.webpoisoncontrol.org](http://www.webpoisoncontrol.org)) as well as a free mobile app, downloadable on the [App Store](#) or on [Google play](#). The mobile app offers the additional feature of product barcode scanning, saving the user the time it takes to type and search for a product name.
- **Launch:** Feasibility and safety testing have been ongoing since Dec 30, 2014. The program is now being promoted for broad public use. Enhancements are continuing to be developed.
- **Who created it?** Sponsored by the National Capital Poison Center in Washington, DC, [15 U.S. poison centers](#) are participating in the project.

### Why was web**POISONCONTROL** developed?

- **Accurate info online:** web**POISONCONTROL** was developed to respond to a shift in the way people access health information, with a growing use of computers and smart phones to obtain information on the internet instead of by telephone. Prior to the launch of web**POISONCONTROL**, case-specific poison information available on the internet was limited and often inaccurate.
- **Decrease poison center costs:** Most U.S. poison centers struggle with inadequate funding despite providing life-saving and cost-saving services. A recent study pegged that cost savings at \$13.39 per dollar spent on poison control services. Once utilization increases, web**POISONCONTROL** may decrease the cost of providing poison control services nationally, providing some relief from the financial challenges and markedly increasing the cost-benefit realized from poison control services.

### When you can use web**POISONCONTROL** instead of calling Poison Control:

- **Choose the way you access poison help.** If you prefer the internet over the phone, don't have cell service but do have internet access, or can't make a phone call, try web**POISONCONTROL**.
- **Who can be helped online?** The app is substances taken once, unintentionally, by a human (not your dog). It's for people who are generally healthy, not pregnant, and between the ages of 6 months and 79 years.
- **Who should call:** If you'd rather talk to a real person or don't meet the criteria for online help, call Poison Control at 1-800-222-1222 for immediate assistance.
- **Don't guess.** Use web**POISONCONTROL** or call Poison Control. Both are expert, free and confidential.

### What you can do:

- **Be prepared** for a poison emergency: download the app to your mobile device *before* you need it! And try it out, being careful to check the box "I'm just trying the tool. This is not a real case."
- **Donate.** web**POISONCONTROL** is funded entirely by charitable contributions. Maintaining and enhancing the app costs more than \$2 million/year. Please help. [Donate now.](#)